



Office Closed to Public

January 3, 2022

Housing Authority of the City of Fort Myers is taking steps to ensure the safety and well-being of its clients, partners, and employees.

Effective Monday, January 3, 2022, HACFM administrative office and all ancillary property management offices will be closed to the public. Clients that have appointments scheduled, please reach out to your case manager or property manager via email or phone to schedule a phone appointment to get paperwork completed. Please visit www.hacfm.org for contact information for your property or case manager.

Routine maintenance work orders will be completed when the offices re-open to the public. If clients have an emergency work order, please reach out to your property manager and it will be handled appropriately.

Emergency work orders include:

- Any condition that jeopardizes the security of the unit (broken window, doors, locks, etc)
- Major plumbing leaks or flooding
- An electrical problem that could result in shock or fire
- Absence of a functioning toilet
- Only elevator in building not working
- No hot water
- Smoke detectors being or not working
- Refrigerator or range that doesn't work

****For any life-threatening situation involving fire, flood, or injured person, always call 911****

Rent payments: If you have a rent payment, please call **239-344-3220** for entry. Entry is limited to 1 person per household and 2 household Maximum. You must wear a mask for entry.

Stay Safe. Be Well.